

## OFFICE OF COMMUNITY COMPLAINTS MONTHLY REPORTS

### All OCC Complaints Received in September - 2020/2019

Complaint Category	September 2020	September 2019	Monthly Difference	YTD 2020	YTD 2019	YTD Difference
Bias-Based Policing	0	0	0	1	6	-5
Discourtesy	1	0	1	15	11	4
Excessive Use of Force	2	3	-1	18	29	-11
Harassment	0	3	-3	7	21	-14
Improper Member Conduct	4	2	2	29	41	-12
Improper Procedure	11	12	-1	54	90	-36
Not Yet Determined	2	0	2	0	0	0
<b>TOTAL</b>	<b>20</b>	<b>20</b>	<b>0</b>	<b>192</b>	<b>198</b>	<b>-6</b>
			<b>0.0%</b>			<b>-3.0%</b>

Listed below are the received complaints distributed between the Office of Community Complaints and the Internal Affairs Unit for July, August, and September 2020/2019. These numbers DO NOT include the complaints listed above as Not Yet Determined.

	Number of Complaints Received by OCC	Number/Percentage of Complaints Forwarded to IAU		Number/Percentage of Complaints Handled as NIC's by OCC	
<b>2020</b>					
July	25	15	60.0%	10	40.0%
August	22	16	72.7%	6	27.3%
September	20	11	55.0%	7	35.0%
<b>TOTAL</b>	<b>67</b>	<b>42</b>	<b>62.7%</b>	<b>23</b>	<b>34.3%</b>
<b>2019</b>					
July	21	12	57.1%	9	42.9%
August	28	19	67.9%	9	32.1%
September	20	13	65.0%	7	35.0%
<b>TOTAL</b>	<b>69</b>	<b>44</b>	<b>63.8%</b>	<b>25</b>	<b>36.2%</b>

**Community complaints alleging improper actions are classified in one of the following six (6) defined categories:**

- 1. Bias-Based Policing – Circumstances where the police actions of a member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police procedures.**
- 2. Discourtesy – Circumstances where the actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct of the Department based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.**
- 3. Excessive Use of Force – Circumstances where a member of the Department used more force than is reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, restore order, or maintain discipline.**
- 4. Harassment – Circumstances where a member of the Department has had repeated or continued contact with a person without lawful police justification.**
- 5. Improper Member Conduct – Circumstances where the behavior of a member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.**
- 6. Improper Procedure – Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to, improper search and seizure, omission of the Miranda Warning where required, etc.**

