

OFFICE OF COMMUNITY COMPLAINTS MONTHLY REPORTS

All OCC Complaints Received in March - 2020/2019

Complaint Category	March 2020	March 2019	Monthly Difference	YTD 2020	YTD 2019	YTD Difference
Bias-Based Policing	2	1	1	0	3	-3
Discourtesy	1	3	-2	2	9	-7
Excessive Use of Force	2	1	1	5	6	-1
Harassment	0	3	-3	2	7	-5
Improper Member Conduct	4	3	1	11	22	-11
Improper Procedure	6	7	-1	13	31	-18
Not Yet Determined	4	0	4	0	0	0
TOTAL	19	18	1	51	78	-27
			5.6%			-34.6%

Listed below are the received complaints distributed between the Office of Community Complaints and the Internal Affairs Unit for January, February, and March 2020/2019. These numbers DO NOT include the complaints listed above as Not Yet Determined.

	Number of Complaints Received by OCC	Number/Percentage of Complaints Forwarded to IAU		Number/Percentage of Complaints Handled as NIC's by OCC	
2020					
January	19	14	73.7%	5	26.3%
February	13	8	61.5%	5	38.5%
March	19	11	57.9%	4	21.1%
TOTAL	51	33	64.7%	14	27.5%
2019					
January	30	14	46.7%	16	53.3%
February	30	17	56.7%	13	43.3%
March	18	9	50.0%	9	50.0%
TOTAL	78	40	51.3%	38	48.7%

Community complaints alleging improper actions are classified in one of the following six (6) defined categories:

- 1. Bias-Based Policing – Circumstances where the police actions of a member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police procedures.**
- 2. Discourtesy – Circumstances where the actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct of the Department based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.**
- 3. Excessive Use of Force – Circumstances where a member of the Department used more force than is reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, restore order, or maintain discipline.**
- 4. Harassment – Circumstances where a member of the Department has had repeated or continued contact with a person without lawful police justification.**
- 5. Improper Member Conduct – Circumstances where the behavior of a member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.**
- 6. Improper Procedure – Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to, improper search and seizure, omission of the Miranda Warning where required, etc.**

