

OFFICE OF COMMUNITY COMPLAINTS MONTHLY REPORTS

All OCC Complaints Received in April - 2020/2019

Complaint Category	April 2020	April 2019	Monthly Difference	YTD 2020	YTD 2019	YTD Difference
Bias-Based Policing	0	0	0	0	3	-3
Discourtesy	2	1	1	4	10	-6
Excessive Use of Force	3	1	2	7	7	0
Harassment	3	0	3	4	8	-4
Improper Member Conduct	0	2	-2	11	24	-13
Improper Procedure	10	6	4	21	37	-16
Not Yet Determined	2	0	2	0	0	0
TOTAL	20	10	10	72	89	-17
			100.0%			-19.1%

Listed below are the received complaints distributed between the Office of Community Complaints and the Internal Affairs Unit for February, March, and April 2020/2019. These numbers DO NOT include the complaints listed above as Not Yet Determined.

	<i>Number of Complaints Received by OCC</i>	<i>Number/Percentage of Complaints Forwarded to IAU</i>		<i>Number/Percentage of Complaints Handled as NIC's by OCC</i>	
2020					
February	13	8	61.5%	5	38.5%
March	19	11	57.9%	8	42.1%
April	20	14	70.0%	4	20.0%
TOTAL	52	33	63.5%	17	32.7%
2019					
February	30	17	56.7%	13	43.3%
March	19	9	47.4%	10	52.6%
April	10	5	50.0%	5	50.0%
TOTAL	59	31	52.5%	28	47.5%

Community complaints alleging improper actions are classified in one of the following six (6) defined categories:

- 1. Bias-Based Policing – Circumstances where the police actions of a member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police procedures.**
- 2. Discourtesy – Circumstances where the actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct of the Department based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.**
- 3. Excessive Use of Force – Circumstances where a member of the Department used more force than is reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, restore order, or maintain discipline.**
- 4. Harassment – Circumstances where a member of the Department has had repeated or continued contact with a person without lawful police justification.**
- 5. Improper Member Conduct – Circumstances where the behavior of a member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.**
- 6. Improper Procedure – Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to, improper search and seizure, omission of the Miranda Warning where required, etc.**

