

# 2018 Annual Report

## The Board of Police Commissioners' Office of Community Complaints



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# The Office of Community Complaints

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Under the authority of the Board of Police Commissioners, the Office of Community Complaints (“Office”) is a non-police, civilian oversight agency. The Office has been charged with the responsibility of protecting the citizen from the possibility of abuse or misconduct on the part of the Kansas City, Missouri Police Department. The Office is also entrusted with the duty to protect members of the police department from unjust and unfair accusations. The Office of Community Complaints is committed to effectively and impartially resolving all complaints involving a citizen’s guaranteed right to fair and efficient police protection.

In fulfillment of its mission, the Office has pledged:

- ◆ To encourage members of the community to file complaints when they feel they have experienced police misconduct.
- ◆ To encourage active participation by all parties in the complaint process.
- ◆ To examine carefully each investigative file so as to ensure that all efforts have been made to resolve the complaint.
- ◆ To review all complaints with complete objectivity and impartiality.
- ◆ To respect and protect the rights of both the citizen and the subject officer.
- ◆ To engage in community outreach throughout Kansas City, Missouri to educate the general public concerning the agency’s purpose.
- ◆ To report to the Board of Police Commissioners any patterns of misconduct that are uncovered as a result of investigations and complaint review.
- ◆ To report to the Board of Police Commissioners any and all relevant issues and policy matters that may arise.
- ◆ To proactively identify trends that may need to be addressed by the Regional Police Academy for officer training.





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## The Board of Police Commissioners

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President:  
Nathan Garrett

Vice-President:  
Leland M. Shurin

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Don Wagner

Member:  
Mark Tolbert

Member:  
The Honorable Sly James  
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Secretary/Attorney:  
David V. Kenner

## A Note from the Executive Director

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Commissioners:

It is with great pleasure that I submit the annual report of the Kansas City, Missouri Board of Police Commissioners' Office of Community Complaints (OCC), for the period from January 1, 2018 to December 31, 2018. Data in the OCC's report includes information pertaining to the review of allegations of misconduct against members of the Kansas City, Missouri Police Department (Department).

The staff of the Office of Community Complaints continues to work on behalf of the greater Kansas City community and the men and women of the Department to improve transparency and accountability in policing. By reaching out to the various stakeholders and constituencies in the metropolitan area, taking action to yield positive outcomes through its outreach and mediation programs, and acknowledging the importance and impact of the investigative process, the OCC is acting in accordance with its goal of being a national leader in law enforcement oversight.

The Office of Community Complaints would like to extend its appreciation to the Board of Police Commissioners for providing a service to give the public an opportunity to voice complaints concerning alleged police misconduct and for each individual member's attentiveness, passion and commitment to the complaint process. Further, the OCC would like to acknowledge the Chief of Police and his staff, especially the Department's Internal Affairs Unit, for their diligence, professionalism and dedication.

Finally, the Office of Community Complaints would like to thank the people of Kansas City for placing their trust in the members of its staff. We honor that trust by conducting thorough, impartial and timely investigations. The OCC truly believes the City of Kansas City is well served and a better community because of the efforts of the Office of Community Complaints and those who support its mission.

We enjoy serving you and thank you for supporting our efforts.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Merrell R. Bennekin". The signature is stylized and fluid.

Merrell R. Bennekin, J.D. CPM  
Executive Director

## Complaint Intake 2018

The Office of Community Complaints is the primary resource for accepting complaints filed against both sworn and non-sworn members of the Kansas City, Missouri Police Department (“KCPD”). Established in September 1969, the Office is the oldest continually-operating oversight office in the United States.

Complaints may be filed by mail, online at [www.kcmo.gov/police/office-of-community-complaints](http://www.kcmo.gov/police/office-of-community-complaints), via e-mail at [communitycomplaints@kcpd.org](mailto:communitycomplaints@kcpd.org), by FAX, in person at the Office of Community Complaints, or at 10 additional locations as detailed below.

Locations Where Complaints Can Be Filed		
LOCATION	ADDRESS	HOURS
Office of Community Complaints	635 Woodland Ave., Suite 2102	M-F, 8:00 a.m. to 4:30 p.m.
KCPD - Central Patrol Division	1200 E. Linwood Blvd.	24 hours a day
KCPD - East Patrol Division	2640 Prospect Ave.	24 hours a day
KCPD - Metro Patrol Division	7601 Prospect Ave.	6:00 a.m. to 11:00 p.m. daily
KCPD - North Patrol Division	1001 N.W. Barry Rd.	24 hours a day
KCPD - Police Headquarters, Records Unit	1125 Locust St.	M-F, 7:00 a.m. to 7:00 p.m.
KCPD - Shoal Creek Patrol Division	6801 N.E. Pleasant Valley Rd.	24 hours a day
KCPD – South Patrol Division	9701 Marion Park Drive	24 hours a day
Ad-Hoc Group Against Crime	2701 E. 31 <sup>st</sup> St.	M-F, 10:00 a.m. to 6:00 p.m.
Northland Neighborhoods, Inc.	4420 N.E. Chouteau Tw., Suite 100	M-F, 9:00 a.m. to 5:00 p.m.
Westside CAN Center	2130B Jefferson St.	M-Sa, 6:00 a.m. to 6:00 p.m.

Every complaint that is filed will be forwarded to an analyst, who will make attempts to contact the complainant in order to ascertain all details of the complaint as well as allow the complainant to select the preferred method of handling the complaint. If a complainant does not cooperate by responding to letters and/or telephone messages, the complaint is closed with no further contact by the Office.

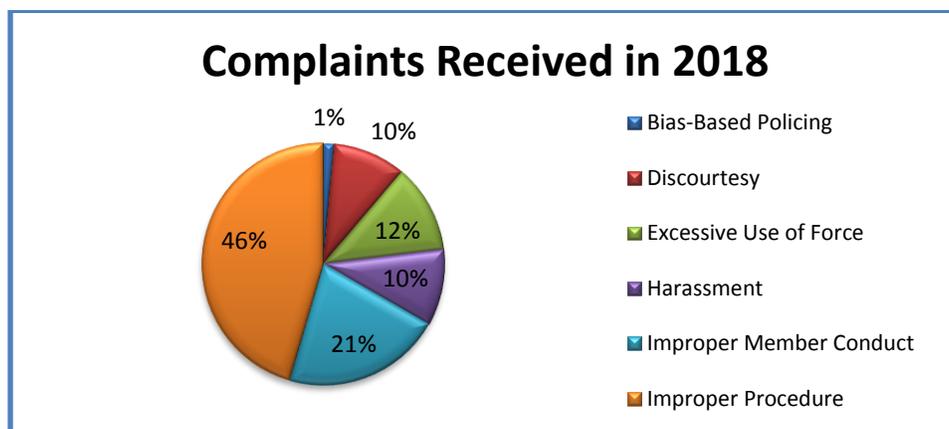
### Complaint Categories

All complaints filed with the Office of Community Complaints are categorized based on the information contained in the complaint into one of six categories. Those categories are listed in the table below.

Complaint Category Definitions	
CATEGORY	DEFINITION
<b>Bias-Based Policing</b>	Circumstances where the police actions of a member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police procedures.
<b>Discourtesy</b>	Circumstances where the actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct of the Department based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.
<b>Excessive Use of Force</b>	Circumstances where a member of the Department used more force than reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, restore order, or maintain discipline.
<b>Harassment</b>	Circumstances where a member of the Department has had repeated or continued contact with a person without lawful police justification.
<b>Improper Member Conduct</b>	Circumstances where the behavior of a member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.
<b>Improper Procedure</b>	Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to improper search and seizure, omission of the Miranda Warning where required, etc.

In 2018, the Office of Community Complaints received a total of 277 complaints. Of those, 135 were forwarded to the Internal Affairs Unit (“IAU”) of the Kansas City, Missouri Police Department for investigation. The remaining 142 complaints were handled as Non-Investigated Complaints (“NIC’s”). Additional information regarding these two classifications of complaints is discussed below and in the Investigative Overview section of this report.

The 277 complaints that were filed with the Office of Community Complaints were classified as follows:



## Non-Investigated Complaints (“NIC’s”)

As previously noted, the Office of Community Complaints received a total of 277 complaints in 2018. 135 were forwarded to the Internal Affairs Unit (“IAU”) of the Kansas City, Missouri Police Department for investigation, and the remaining 142 complaints were handled as Non-Investigated Complaints (“NIC’s”). Although the majority of this report will focus on those complaints which were resolved using the formal investigative process through IAU, there are a significant number of complaints which are not handled through traditional investigative means. These NIC complaints range from those which are outside the jurisdiction of the Office to those people who do not cooperate with attempts by the Office to obtain additional information about their complaint, to anonymous and third-party complaints.

The following types of complaints are generally classified as NIC’s:

- Third-party complaints without a matching complaint from the aggrieved party<sup>1</sup>
- Complaints against non-KCPD members (i.e. other police departments, city departments, etc.)
- Complaints which occurred more than 90 days before the filing of the complaint, but absolutely no longer than 1 year before the filing of a complaint
- Anonymous complaints<sup>2</sup>
- Complaints with an obvious lack of violation of police department policy or procedure
- Complaints solely dealing with the issuance of a traffic citation
- Complaints already being investigated by the Department or IAU (shootings, complaints involving an officer’s personal life, etc.)
- Complaints where legal action has been filed by the complainant
- Complaints where the complainant is not cooperative with the Office in obtaining additional information
- Complaints withdrawn by the complainant before an investigation, mediation, or conciliation can be conducted

Within the NIC category, however, are those complaints that are mediated or conciliated and thus forego a formal investigation by the IAU. Mediations and Conciliations are classified as NIC’s due to the lack of a formal Internal Affairs investigation.

Mediation is designed to provide the complainant an opportunity to sit down face-to-face with the Department member(s) with whom they have a grievance in the presence of an independent, third-party mediator who volunteers his or her time to the Office. If mediation is

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<sup>1</sup> Although third-party complaints are not fully and formally investigated, the Department is made aware of these complaints and can conduct their own investigation if warranted.

<sup>2</sup> The Department is made aware of these complaints, and an investigation can be undertaken if warranted.

selected and both parties come to the table, the complainant cannot then opt for a formal IAU investigation regardless of the outcome of the mediation. Mediations are considered confidential and there will not be any discipline of the involved member, nor will there be a record of the mediation placed in the member's personnel file.

Conciliation is done at the division or unit level, where a supervisor contacts both the complainant and member to obtain a set of facts, and a smaller-scale inquiry into the complaint is done by a supervisor. The complainant is then contacted by the supervisor and receives information regarding how the complaint was handled.

In 2018, 142 NIC's were received in the Office, and 138 were reviewed (consisting of those filed in current and previous years). Of the 138 which were reviewed in 2018, 25 were handled as mediations and conciliations, with 92% considered successful. Of the remaining NIC's, 58 were closed due to complainant non-cooperation, and 55 fell into other categories.

## Investigative Overview

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The majority of this report will focus on those complaints which were sent to the Internal Affairs Unit for investigation. In 2018, 135 complaints were forwarded to the Internal Affairs Unit for investigation, and 127 complaints were worked by the Office of Community Complaints. “Complaints worked” refers to complaints returned to the Office of Community Complaints after having been sent to IAU for investigation. Those complaints are not necessarily from the same calendar year (i.e., a complaint filed in the latter months of 2018 would not have a completed investigation and recommendation made until sometime in 2019). As discussed previously, this number does not include those complaints handled through mediation or conciliation.

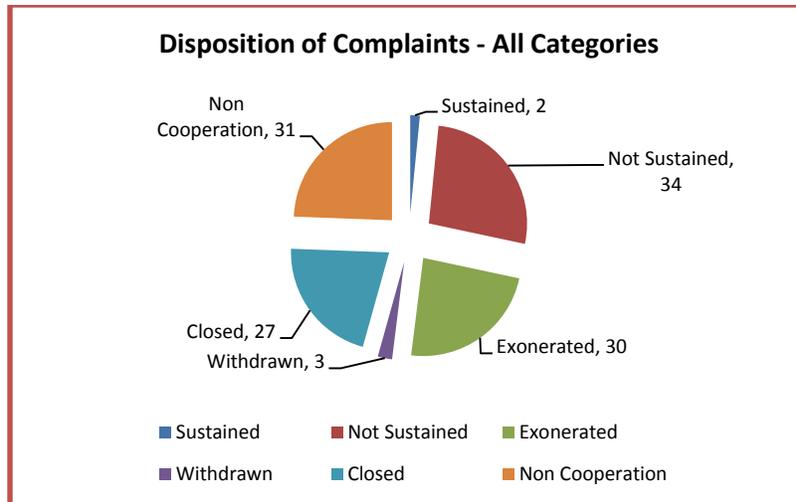
Complaints worked fall into one of six dispositions. Fully investigated IAU investigations result in a Sustained, Not Sustained, or Exonerated recommendation, while other complaints may result in a disposition of Closed, Withdrawn, or Non-Cooperation. These terms are explained fully below.

Complaint Disposition Definitions	
DISPOSITION	DEFINITION
<b>Sustained</b>	The alleged act occurred and was without lawful police justification.
<b>Not Sustained</b>	The evidence fails to prove that an act of misconduct occurred.
<b>Exonerated</b>	The alleged act did occur but the Department member engaged in no misconduct because the actions of the Department member were lawful, justified, and/or proper.
<b>Closed</b>	The complaint was closed due to the following circumstances (not an exhaustive list): lack of jurisdiction, pending litigation, pending Department investigation (i.e. homicide or officer-involved shootings), third-party complaints that were not originally identified as third-party, no violation of policy or procedure.
<b>Withdrawn</b>	The complainant indicated he or she did not wish to pursue the complaint after it was filed.
<b>Non-Cooperation</b>	The complainant failed to cooperate. (This can refer to those complaints referred to as NIC’s as well as those sent for investigation to IAU.)

Of the 127 complaints that were returned from the Internal Affairs Unit in 2018, 66 had full and complete investigations which resulted in two (2) sustained findings, thirty-four (34) not sustained findings, and thirty (30) exonerated findings. The remaining 61 complaints consisted of three (3) withdrawn complaints, thirty-one (31) complaints closed for non-cooperation with Internal Affairs,<sup>3</sup> and twenty-seven (27) complaints that were closed.

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<sup>3</sup> In order for a complaint to be investigated, the complainant must provide a statement (usually in-person or via telephone if residing out of town) regarding the allegations as contained in the complaint form. This interview sets



The below chart shows the breakdown of complaints by the complaint category as well as the finding.

	S	NS	E	C	WD	NC
<b>Bias-Based Policing</b>	0	2	1	0	0	0
<b>Discourtesy</b>	0	4	1	0	0	1
<b>Excessive Use of Force</b>	0	4	10	7	1	5
<b>Harassment</b>	0	2	3	3	0	2
<b>Improper Member Conduct</b>	2	10	6	4	0	8
<b>Improper Procedure</b>	0	12	9	13	2	15
<b>TOTAL</b>	<b>2</b>	<b>34</b>	<b>30</b>	<b>27</b>	<b>3</b>	<b>31</b>

Abstracts of Sustained Cases:

The type of sustained complaints and the policy and/or procedure violated are listed below.

Complaint 1: *Improper Member Conduct*. Violation of Personnel Policy #201-9, “Code of Ethics and Rules of Conduct.”

Complaint 2: *Improper Member Conduct*. Violation of Personnel Policy #201-10, “Code of Ethics and Rules of Conduct.”

It should be noted that by policy, the only person who can impose discipline is the Chief of Police. Disciplinary records are protected under the Missouri Sunshine Law and cannot be disclosed.

the parameters for the investigation and allows the complainant to provide additional information that may not fit on the complaint form. The full OCC policy and operating procedures can be found at the end of this document.

<sup>4</sup> S=Sustained; NS=Not Sustained; E=Exonerated; C=Closed; WD=Withdrawn; NC=Non-Cooperation

# Complainant and Subject Member Statistics

## Racial and Ethnic Backgrounds:

The City of Kansas City is home to just under 500,000 residents, while the Kansas City metropolitan area, consisting of cities on both sides of the Kansas/Missouri state line, has a population of approximately two million. At the end of 2018, the Kansas City, Missouri Police Department had 1,343 sworn officers (including police officer candidates), as well as 551 civilian employees. The ethnic breakdown of Department members is outlined below. It should be noted that the vast majority of complaints are filed against sworn members of the KCPD and not against civilian employees, though the Office can receive complaints about either type of employee.

Kansas City, Missouri Police Department (Sworn and Non-Sworn Members n=1894)		
	Number	Percent
White	1376	72.6%
Black	908	16.3%
Hispanic	97	5.1%
American Indian	7	0.4%
Asian	15	0.8%
Hawaiian/Pacific Islander	1	0.1%
Multiple Races	67	3.5%
Unknown/Other	23	1.2%
TOTAL	1894	100.0%

Kansas City census data from 2010 indicates the white population of Kansas City at approximately 60%, the black population at 30%, and the Hispanic population at around 9%.

The statistics concerning the officers who are the subject members of sustained, not sustained, and exonerated complaints follow a similar breakdown of race:

Members Complained Against (n=137)		
	Number	Percent
White	110	80.3%
Black	21	15.3%
Hispanic	4	2.9%
Unknown/Other	2	1.5%
TOTAL	137	100%

Though the members complained about are primarily white and follow the breakdown of the police department as a whole, complainants are much more diverse in nature. The below chart outlines the race and sex of complainants by the disposition of their complaint.

Race and Sex of Complainants by Disposition (n=151)							
	W/M	W/F	B/M	B/F	H/M	H/F	Other
<b>Sustained</b>	0	0	1	1	0	0	0
<b>Not Sustained</b>	10	6	13	12	0	2	1
<b>Exonerated</b>	5	6	14	10	0	0	1
<b>Closed</b>	7	3	11	8	2	0	1
<b>Withdrawn</b>	0	2	1	1	0	0	0
<b>Non-Cooperation</b>	3	2	11	15	1	0	1
<b>TOTAL</b>	<b>25</b>	<b>19</b>	<b>51</b>	<b>47</b>	<b>3</b>	<b>2</b>	<b>4</b>

Complainants by Age:

As shown in the below chart, the majority of complainants are ages 35 to 49. This has remained relatively consistent over time.

Complainants by Age (n=151)		
AGE GROUP	#	%
<b>17 and Under</b>	5	3.3%
<b>18 to 24</b>	7	4.6%
<b>25 to 34</b>	30	19.9%
<b>35 to 49</b>	51	33.8%
<b>50 to 64</b>	48	31.8%
<b>65 and Older</b>	10	6.6%
<b>TOTAL</b>	151	100.0%

Tenure of Members Complained Against:

Tenure of members is based upon the date the complaint was filed as compared to the date the subject member became employed by the Department. Members with less than one year of service have spent six months of that time in the Police Academy, and another six months

under the direction of a Field Training Officer (“FTO”). A chart comparing the overall tenure of the sworn members of the Department with the members involved in Sustained, Not Sustained, and Exonerated complaints is below.<sup>5</sup>

	0 to 4 Years	5 to 9 Years	10 to 14 Years	15 to 19 Years	20 to 24 Years	25-Plus Years
<b>Sworn Officers</b>	277	170	222	260	267	147
<b>n=1343</b>	(20.6%)	(12.7%)	(16.5%)	(19.4%)	(19.9%)	(10.9%)
<b>Sustained</b>	1	0	0	0	0	1
<b>Not Sustained</b>	19	8	6	5	5	3
<b>Exonerated</b>	33	12	19	14	8	3
<b>Total</b>	53	20	25	19	13	7

Assignment of Members:

The Kansas City, Missouri Police Department is separated into six patrol divisions. Additionally, there are numerous investigative elements that are responsible for covering the entire city. While the majority of complaints are against patrol officers, officers in units such as the Tactical Response Teams, Violent Crimes Section, Homicide, Fugitive Apprehension and Arraignment Section, Property Crimes, the Downtown Bike Patrol, and others receive complaints.

Type of Unit	Number	Percentage
<b>Patrol Divisions</b>	104	75.9%
<b>Traffic and Parking Control</b>	8	5.8%
<b>Detention</b>	0	0.0%
<b>Street Narcotics/Drug Enforcement</b>	13	9.5%
<b>Tactical Enforcement</b>	3	2.2%
<b>Other Assignments</b>	9	6.6%
<b>TOTAL</b>	137	100.0%

<sup>5</sup> It should be noted that the number of members contained in these statistics, as stated earlier in this report, are the subject members of sustained, not sustained, and exonerated complaints only. Due to the lack of information that is known at the time a complaint is filed, it is not always possible to identify the subject members who are being complained about for the other types of complaints (Non-Cooperation, Withdrawn, and Closed).

Of the members working in the patrol divisions that received complaints, the breakdown is as follows:

<b>Patrol Division</b>	<b>Number (n=104)</b>
<b>Central Patrol</b>	20
<b>East Patrol</b>	34
<b>Metro Patrol</b>	35
<b>North Patrol</b>	8
<b>Shoal Creek Patrol</b>	2
<b>South Patrol</b>	5

The Central, East, and Metro Patrol divisions comprise the central city or “urban core” of Kansas City, while the remaining three divisions are more suburban in nature. Traditionally, the three urban divisions carry the majority of complaints, due to the increased calls for service and officers deployed to these divisions.

It should be noted that the number of members contained in these statistics, as stated earlier in this report, are the subject members of sustained, not sustained, and exonerated complaints only. Due to the lack of information that is known at the time a complaint is filed, it is not always possible to identify the subject member(s) who is/are being complained about.

## Historical Data

2018 marked an upward trend in the number of complaints received by the Office. In the previous five years, complaints had been decreasing. As a result, the number of complaints forwarded to the Internal Affairs Unit has also decreased. However, as shown below, the number of officer interactions with the community has increased – both in calls for service and in self-initiated activities. This uptick in interactions goes hand-in-hand with an uptick in the number of complaints received.

In 2018, there were 240,718 calls for service, and 33,996 self-initiated activity calls. These numbers have fluctuated over the last five years, as seen below, but have been on a steady upward trajectory in recent years.<sup>6</sup> Calls for service in 2018 were the highest that they have been in five years, and the number of self-initiated activity calls was the highest it has been since 2014.

	2014	2015	2016	2017	2018
Calls for Service	199,057	207,428	204,778	222,401	240,718
Self-Initiated Activities	37,210	31,111	26,857	25,913	33,996

There are many factors which may contribute to the rate of complaint intake: how frequently people are coming into contact with police, public perception of such contact, knowledge of the Office, increased usage of de-escalation techniques, and others.

	2014	2015	2016	2017	2018	Average
Complaints Received	393	326	287	221	277	301
Complaints Worked	188	207	151	118	127	158

The table on the following page indicates the disposition of complaints by category from 2014 to 2018.

<sup>6</sup> Source: Kansas City, Missouri Police Department

	2014	2015	2016	2017	2018
<b>Sustained</b>	3	12	7	11	2
<b>Not Sustained</b>	49	61	25	24	34
<b>Exonerated</b>	33	59	27	18	30
<b>Closed</b>	42	30	49	30	27
<b>Withdrawn</b>	5	1	4	3	3
<b>Non-Cooperation</b>	54	44	39	32	31
<b>COMPLAINTS REVIEWED</b>	186	207	151	118	127

Although the number of complaints reviewed in recent years has fluctuated due to the number of complaints received in the Office of Community Complaints, the breakdown of sustained complaints (as a percentage of complaints sustained, not sustained, and exonerated) averages four (4) to five (5) percent each year.

The five-year average by disposition is below.

	Five-Year Average
<b>Sustained</b>	4.4%
<b>Not Sustained</b>	24.5%
<b>Exonerated</b>	21.2%
<b>Closed</b>	22.6%
<b>Withdrawn</b>	2.0%
<b>Non-Cooperation</b>	25.3%

# Community Outreach

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The Office of Community Complaints (“OCC”) continuously works towards engaging the Kansas City community and the employees of the Kansas City, Missouri Police Department in an effort to achieve the agency’s aims. The Office continues to establish a presence with numerous organizations in the Kansas City metropolitan area by making presentations, attending meetings, and facilitating learning events centered on improving the police-community relationship.

To this end, the Office has developed several documents to aid in reaching the majority of the Kansas City population. The OCC Youth Guide has been widely distributed through youth-oriented events held in the metro area. Additionally, a “Do’s and Don’ts When Interacting with Law Enforcement” flyer is available.

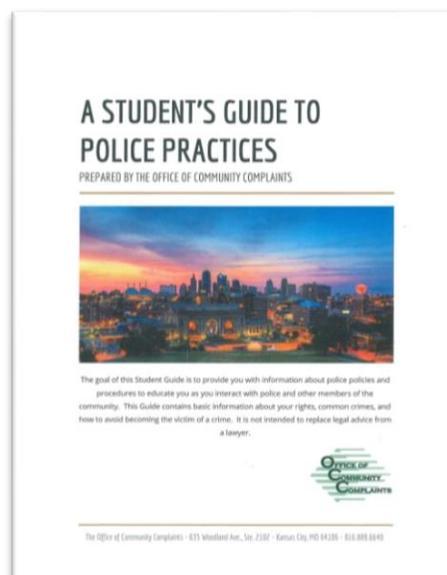
The Office maintains a steady presence on social media, with accounts on Twitter and Facebook that relay positive messages and information critical to the community.



@OCCkansascity



@occkc



# Office of Community Complaints Operational Policy

The operational policy of the Office of Community Complaints is as follows:

## I. INTRODUCTION

A. The Office of Community Complaints (OCC) was established in 1969 by the Board of Police Commissioners of Kansas City (Board) to receive and review complaints filed against members (department members) of the Kansas City Missouri Police Department (KCPD).

B. OCC, originally established as the Office of Citizen Complaints, assists the Board in carrying out its duties and responsibilities as an oversight agency under the provisions of Section 84.430 RSMo.

C. The purpose of this policy is to provide guidelines and procedures for reviewing and processing community complaints made by persons against department members of the KCPD.

## II. TERMINOLOGY

A. **Conciliation** – The informal resolution of a complaint without the need for a formal investigation. Conciliations may take place with the Executive Director of OCC or the Executive Director's designee and the complainant, or with the Executive Director of OCC or the Executive Director's designee, the complainant and the department member's chain of command.

B. **Mediation** – The informal resolution of a complaint through the use of persons trained as mediators. These persons must be neutral, outside parties. Mediators will not be compensated for their services.

C. **Secretary/Attorney** – Use of this term shall mean the Secretary/Attorney for the Board of Police Commissioners appointed pursuant to Section 84.420.2(4), RSMo.

D. Community complaints alleging improper actions will be classified in one of the following six (6) defined categories:

1. **Bias-Based Policing** – Circumstances where the police actions of a department member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police training and procedures.

2. **Discourtesy** – Circumstances where the actions or statements of a department member were in violation of the KCPD written directive entitled, "Code of Ethics and Rules of Conduct," based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.

3. **Excessive Use of Force** – Circumstances where a department member used more force than is reasonably necessary to arrest a suspect, take a suspect into

custody, stop a suspect for investigation, control a situation, restore order, or maintain discipline.

4. **Harassment** – Circumstances where a department member has had repeated or continued contact with a person without lawful police justification.

5. **Improper Member Conduct** – Circumstances where the behavior of a department member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by KCPD written procedures or training, or constituted an unreasonable lack of police service.

6. **Improper Procedure** – Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to, improper search and seizure, omission of the Miranda Warning where required, etc.

F. The findings of the OCC will fall into one of the following defined categories:

1. **Exonerated** – The alleged act did occur but the department member engaged in no misconduct because the actions of the department member were lawful, justified and/or proper.

2. **Not Sustained** – The evidence fails to prove that an act of misconduct occurred.

3. **Sustained** – The alleged act occurred and was without lawful police justification.

4. **Unfounded** – The act alleged by the complainant did not occur or the subject department was not involved in the act.

G. Other dispositions:

1. **Closed** – The complaint was closed due to the following circumstances: lack of jurisdiction, no violation of KCPD written directive, training or mediation, pending litigation, complainant anonymity, or third-party complaint.

2. **Non-cooperation** – The complainant failed to cooperate.

3. **Resolved without investigation** – Any complaint which is mediated, conciliated, or resolved prior to an Internal Affairs Unit (IAU) investigation.

4. **Withdrawn** – The complainant did not wish to pursue the complaint.

### III. GENERAL GUIDELINES

A. OCC is under the supervision of the Executive Director who shall report to the Board and who shall be responsible for the supervision of the OCC staff and for carrying out the provisions of this policy.

B. The duties of the Executive Director of OCC, assisted by the staff, are to:

1. Receive complaints filed against department members.

a. Complaints shall be classified as set forth in Section II, E, of this directive.

b. OCC may add sub-classifications based upon facts reasonably raised by the complainant.

2. Record and account for the filing and disposition of all such complaints that are filed.

3. Conduct an initial interview in person or by phone with each person that files a complaint for the purpose of establishing the proper category of the complaint.

4. Where appropriate, attempt to resolve the issues of the complaint without formal investigation using either OCC staff or a supervisor/commander of the KCPD.

5. Refer the complaint for further investigation to the IAU.
6. Review and make recommendations on complaints after IAU has completed its investigation.
7. Submit individual summaries of complaints to the Board and the Chief of Police (Chief) of KCPD.
8. Present appropriate monthly statistical reports, monthly reports on the status of active complaints and an annual report to the Board and the Chief.
9. Make appropriate notifications to complainants concerning their complaints.
10. Maintain a file on complaints, which shall include, but not be limited to, the original complaint and the findings of OCC. The completed investigative file, which is the property of OCC, may be stored in IAU.
11. Provide information to the complainant when it is necessary for the resolution of a complaint.
12. Meet with community groups, civic organizations, and professional groups in order to educate and inform members of the public on the purpose of OCC and the complaint filing process.

#### **IV. FILING REQUIREMENTS AND IMPOSITION OF DISCIPLINE**

- A. Complaints will not be accepted more than 90 days after the date of occurrence. However, upon a showing of special circumstances that demonstrate good cause for accepting an untimely complaint, the Executive Director of OCC may accept a complaint more than 90 days, but, in any event, not more than one (1) year after the date of the occurrence.
- B. The Chief shall have sole authority to recommend and impose discipline subject to current KCPD directives.
- C. If OCC believes that an investigation indicates a department member has committed a directive violation unrelated to the subject matter of the complaint, OCC will not sustain the complaint on that basis.

#### **V. PROCEDURES**

This directive has been arranged in annexes for easy reference as follows:

- Annex A: Receiving Community Complaints
- Annex B: Processing and Investigating
- Annex C: Analyzing and Recommendations
- Annex D: Access to Complaint Files

## ANNEX A RECEIVING COMMUNITY COMPLAINTS

### A. Complaints may be made by the Following Persons:

1. Any individual seventeen (17) years of age or older who was personally involved in the incident that gives rise to the complaint.
2. Any individual under the age of seventeen (17) who provides documentation indicating they are a certified juvenile (certified by the court as an adult).
3. The parent or legal guardian of any person under the age of seventeen (17) years who was involved in the occurrence that gives rise to the complaint. The parent or legal guardian:
  - a. Must accompany the individual under seventeen (17), and
  - b. Will be listed as a co-complainant, and
  - c. Must sign the Complaint Report, Form 337 P.D. (Complaint Form).

### B. Completion of the Complaint Form

1. The complaint process will be initiated by the completion of the Complaint Form by the complainant, guardian, or advocate for the complainant.
2. If the Complaint Form is completed in paper form, it must be signed and verified by the oath of the complainant as set for in the Missouri Revised Statutes, Section 84.430.1. Unsigned complaints not completed on-line (in paper form) will not be investigated. If the complainant refuses to sign the Complaint Form:
  - a. "Refused to Sign" will be entered on the complainant's signature line.
  - b. If the complainant continues to refuse to sign the Complaint Form, the OCC file will be closed.
3. The complaint must describe, to the best of the complainant's ability, the date, time, and location of the occurrence giving rise to the complaint.
4. Formal complaints will not be accepted by telephone. Individuals wishing to make a formal complaint by telephone will be advised:
  - a. to go to any police station or approved location as listed on OCC's website to complete and submit the complaint, or
  - b. To access the Complaint Form through OCC's website and:
    - (1) Mail the completed form to the OCC office, or
    - (2) Submit the completed form electronically to [communitycomplaints@kcpd.org](mailto:communitycomplaints@kcpd.org).

### C. Complaints made in Person at a Non-Police Facility

The Executive Director of OCC shall be responsible for ensuring that complaint reports are collected weekly from a non-police facility.

### D. Complaint Received by Mail in the Office of Community Complaints

1. The complainant will be contacted by an OCC Analyst to arrange for the completion and verified signature on the Complaint Form.
2. The complaint will be processed in accordance with this directive.

### E. Anonymous Complaints

1. Anonymous complaints will not be processed.
2. However, an anonymous complaint that contains specific information may be accepted by the Executive Director of OCC for purposes of identifying incidents or

trends that should be reported to the Board and the Chief. The Executive Director may refer any such complaint to the Chief who may order an internal investigation of the matter or take such other action as the Chief believes appropriate.

F. The Following Complaints will not be Investigated:

1. Incidents involving the appropriateness of the issuance of a Citation or Summons.
2. Complaints **only** challenging the validity of a search or arrest warrant and/or alleging property damage related to the execution of a search or arrest warrants. Those complaints will be referred to the KCPD Office of the General Counsel (OGC).
3. Complaints relating to allegations of damage or missing property from vehicles stored in the City Tow Lot as the City Tow Lot is operated by the City of Kansas City, Missouri, not KCPD or the Board.

G. The Following Complaints will be Accepted but not Investigated:

1. Complaints involving situations where the OCC and/or the KCPD OGC have/has been notified directly by the complainant's attorney, or by service of process that a claim or lawsuit will be or has been filed against the Board, the KCPD, or a department member of either will be held in abeyance. OCC will:
  - a. Notify the complainant(s) that due to their claim or lawsuit, the investigation of their complaint will be suspended.
  - b. Forward these matters to the KCPD OGC pending further action.
  - c. Will reevaluate the complaint for further consideration and investigation, if warranted, once the claim or lawsuit has been resolved.
2. Complaints involving police use of force where the case is pending review by a prosecuting attorney or grand jury. At the conclusion of the review by the prosecuting attorney or grand jury, the complaint will be reevaluated by OCC for further action, unless a claim or lawsuit has been filed.

## **ANNEX B PROCESSING AND INVESTIGATING**

A. Upon receiving an unresolved complaint, the Executive Director of OCC will assign the complaint to an Analyst. The analyst will contact the complainant to determine whether there is any additional action that can be taken to resolve the complaint without formal investigation.

1. If resolution appears possible at this point:
  - a. The file will be returned to the Executive Director of OCC who will attempt to conciliate the complaint or will return the complaint to KCPD to determine whether it can be resolved prior to an IAU investigation.
  - b. The Executive Director may also employ mediation as a means to resolve the complaint. Although any complaint may be mediated or conciliated, this process is particularly appropriate in cases involving the lack of police service or improper procedure.
2. If resolution does not appear possible, the Analyst will take the following actions:
  - a. Determine the appropriate category or categories of the complaint that require investigation.
  - b. Take photographs of any injuries that the complainant attributes to the circumstances of the complaint.

- c. Obtain a Medical Release Authorization from the complainant if the complainant alleges that medical treatment was required as a result of the incident which is the subject of the complaint. Medical records will be obtained only after the complainant gives a formal statement.
  - d. Enter the relevant information from the Community Complaint Report into the OCC Database and forward a copy of the original signed complaint report and any related documentation to IAU.
  - e. Request that IAU schedule the initial formal statement of the complainant with an IAU detective.
3. Each complaint file will contain on the face of the file a time and date record. Each individual handling with the file during the processing of the complaint will note when the file is received by that individual, when the file is forwarded to another individual, and the name of the individual to whom the file is forwarded.

## B. Formal Statements

1. If the complainant appears for the initial formal statement and indicates that they do not want to continue with the complaint:
  - a. The complainant will not be encouraged or discouraged in any manner in making that decision as the decision to withdraw or dismiss a complaint is that of the complainant.
  - b. The complainant will be asked to sign a Withdrawal of Complaint, Form 5489 P.D. (Withdrawal Form).
  - c. If the complainant signs a Withdrawal Form, OCC shall close the file.
2. If the complainant fails to keep the appointment and thereafter fails to respond to reasonable efforts to reschedule the appointment to give the initial formal statement, the complaint file will be returned to OCC for its review and consideration for closure.
3. A representative of OCC may be present during the taking of the complainant's formal statement by an IAU detective. The OCC representative will act solely as a monitor during the taking of the statement, and will be present at the taking of any supplemental statement by IAU.
4. All statements of the complainant shall be verified by oath or otherwise taken under penalty of perjury as required by Section 84.430 RSMo.

## C. Investigation of a Complaint

1. After the initial formal statement is taken from the complainant, the file will be handled by IAU for investigation in accordance with their written directives.
2. After a formal statement has been taken from the complainant or if at any time during the investigation IAU reasonably believes there has been no clear violation of KCPD directives, the file will be forwarded to OCC for review and consideration for closure. If OCC reviews the file and determines:
  - a. There is no violation of KCPD written directives, a finding of unfounded or closed will be made by OCC and the complaint file will be closed.
  - b. That further investigation is required, the investigation will continue. The justification for continuing the investigation will be set out in a memorandum that will be placed in the case file, and the file will be forwarded to the commander of IAU.
3. In the event that IAU requests additional time to investigate the file, the OCC Executive Director and the Commander of IAU will jointly approve any request for additional time. If there is disagreement on whether additional time should be

granted, the decision whether to grant additional time will be referred to the Board whose decision shall be final.

4. If there is a disagreement between the Commander of IAU and the OCC Executive Director as to the subject matter and scope of an investigation, the matter will be referred to the Board of Police Commissioners.

#### D. Completed Investigations

1. Upon completion of the IAU investigation the file will be forwarded to OCC.
2. Upon receiving the complaint file, the Executive Director of OCC will assign the file to an Analyst who will review the file for purposes of making a recommendation on the complaint.
  - a. If additional information is needed to complete the analysis, the Analyst will set forth the additional specific information required in order to complete the analysis.
  - b. The reason for additional information will be specifically set out in the request.
  - c. The file will then be returned to IAU for purposes of obtaining the additional information.

#### E. Use of Polygraph Examinations in OCC Investigations

1. In all cases where OCC believes that a polygraph examination is necessary, OCC will first request the complainant to submit to the polygraph examination.
2. The Executive Director may request that a polygraph examination be conducted of the complainant.
  - a. The complainant has the right to refuse a polygraph examination.
  - b. If the complainant consents to the polygraph examination, the Executive Director will submit the request with the complaint file directly to the Polygraph Section and state the reason for requesting the polygraph examination.
  - c. OCC will coordinate with the Polygraph Section to schedule the examination.
  - d. Upon completion of the polygraph examination, the results and the complaint file will be forwarded directly to OCC.
3. If the polygraph examination of the complainant:
  - a. Is inconclusive or shows deception, OCC will make its recommendation on the complaint and submit the file as outlined in Annex C of this directive. In this event no polygraph examination will be requested of the department member.
  - b. Supports the complainant's allegations; OCC may recommend to the Chief that the department member who is the subject of the complaint submit to a polygraph examination.
    - (1) The Executive Director will submit such recommendation with the complaint file to the Chief.
    - (2) If the Chief agrees with the recommendation, the Chief will direct the department member to take a polygraph examination.
    - (3) If the Chief disagrees with the recommendation, the Chief will advise the Executive Director of the reasons. If the Executive Director, after consideration of the Chief's reasons, continues to recommend

- that the department member submit to a polygraph examination, the matter will be referred to the Board of Police Commissioners.
4. OCC shall not consider the failure of a complainant to submit to a polygraph examination in making its findings and recommendations regarding a complaint. The analysis of the complaint will be conducted utilizing the existing evidence otherwise gathered by the investigation.

### **ANNEX C ANALYSIS AND RECOMMENDATIONS**

A. Upon receipt of a completed investigative file, the Analyst assigned to the file will review the file for purposes of making a determination of unfounded, exonerated, not sustained, or sustained.

B. In making this finding, the Analyst will determine the elements of the alleged complaint. The Analyst will then determine what evidence exists to support or refute each of the elements of the alleged incident. Only the facts relevant to the complaint being made will be considered.

C. The analyst will then prepare a Summary of Analysis.

1. The Executive Director of OCC shall review the Summary of Analysis and either approve it or return it to the Analyst for further action.
2. After the Executive Director's approval of the Summary of Analysis, the OCC Office Manager shall prepare the final copy of the Summary of Analysis and letters for presentation to the Chief and/or Board.
3. OCC shall have 45 calendar days to complete these tasks.

D. When the summary is approved, a copy of the Summary of Analysis shall be forwarded to each member of the Board and to the Secretary/Attorney. A copy of the Summary of Analysis and the original IAU investigative file will be forwarded to the Chief and handled according to KCPD current written directives.

E. Except in cases where the Board makes the final determination, OCC will:

1. Provide the Chief and the Board with notice of the final determination.
2. Notify the complainant of the determination. This notification will be in the form of a letter signed by the Executive Director of OCC.
3. Notify all department members involved in the investigation of the final determination.
4. Return the original internal investigation file to IAU.

F. Upon receipt of a final sustained complaint, the Chief will make the final determination on discipline or training in accordance with KCPD current written directives.

G. If new or previously undisclosed evidence becomes available after final disposition of a complaint, within thirty (30) days of the discovery of such evidence, either the department member or the complainant may request the OCC Executive Director to reconsider the decision of OCC. This request for reconsideration is limited to the findings of OCC and does not pertain to disciplinary actions imposed by the Chief.

**ANNEX D**  
**ACCESS TO COMPLAINT FILES**

A. Access to complaint files created by and at the direction of OCC will be governed by Chapter 610 RSMo. and resolutions of the Board dealing with the release of such files.

B. Any department member who is the subject of a complaint or the department member's attorney has the right to review and take notes from the completed complaint file. The file shall not otherwise be reproduced.

C. Records, files, medical records, documents, photographs, and other materials compiled and maintained by OCC that pertain to investigations resulting from complaints will not be subject to disclosure, except as described above.

D. The Executive Director of OCC will notify the Secretary/Attorney with regard to any request to copy or acquire any part of a complaint file. The Secretary/Attorney will notify the KCPD OGC of any such request.

E. Subject to any requirements imposed by law, KCPD, Board, and OCC shall not release to any federal, state, or private employer, or other individual any information pertaining to a department member which did not result in formal disciplinary action unless an authorization is executed by the department member in question allowing such release.

F. OCC complaint files are personnel records of the department members. Additionally, such files often describe private, confidential matters pertaining to a complainant (and occasionally to a member) relating to medical, legal and other private matters. These files are not investigations of criminal conduct.

## Enabling Legislation: Missouri State Statute §84.430

The enabling legislation for the Office of Community Complaints can be found in the Missouri State Statutes, specifically in §84.430, which states the following:

### **Board of police--personnel disciplinary cases--decrease of force--witnesses, summons and administration of oaths (Kansas City).**

84.430. 1. The board shall hear all complaints or charges filed against any member of the police department. All complaints or charges filed by persons other than the commissioners or police officers shall be verified by the oath of the person filing such complaints or charges. The board may at any time order the discharge of a specified number of police officers for the reason that in the opinion of the board, the police force is larger than the interests of the public demand or that there is insufficient money to pay the expenses of maintaining the police force as then organized; and in such cases it shall not be necessary to file any complaint or charges or to permit a hearing by the board of the policemen or police officers to be removed; but policemen and police officers so dismissed shall be placed at the top of the suitable eligible lists, and when vacancies so created shall be filled the policemen or police officers thus removed shall, if they so desire, be reappointed to fill such vacancies in the order in which such policemen or police officers were removed.

2. Any member of the board shall have power to summon and compel the attendance of witnesses before the board and the production of books and papers before them whenever it may be necessary for the more effective discharge of the board's duties and responsibilities. Any member of the board or the secretary of the board shall have the power to administer oaths or affirmations to any person appearing or called before said board.

## Summary of Complaints Filed in 2018

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Date Filed	Allegations	Resolution	Finding
1/4/2018	Complainant alleges she was hung up on twice by a desk clerk at a division station.	Closed	Non-Cooperation
1/9/2018	Complainant alleges he/she is being used as a paid confidential informant but is not being compensated for use of his/her name.	No Violation of Policy/Procedure	Closed
1/10/2018	Complainant states he was blocked from returning to his residence for no reason and issued a ticket.	No Violation of Policy/Procedure	Closed
1/10/2018	Complainant was victim of violent crime and complains of ineptitude on the part of the detective investigating his crime.	Closed	Not-Sustained
1/16/2018	Complainant alleges he has been stereotyped for carrying a weapon that was purchased legally from a	Past 90 Day Filing	Closed
1/16/2018	Complainants allege they were cursed at by officers at Police Headquarters while attempting to ask for directions.	Closed	Non-Cooperation
1/18/2018	Alleges rude treatment by a member of the Detention Unit while inquiring about a relative in custody.	Closed	Not-Sustained
1/19/2018	Complainant claims he is missing \$150 after being arrested.	Closed	Non-Cooperation
1/22/2018	Complainant alleges he was falsely accused of being intoxicated but officers would not give him a breathalyzer test.	No Violation of Policy/Procedure	Closed
1/22/2018	Complainant alleges she had personal items stolen while staying at a motel in town, and responding officers did not take a police report.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
1/23/2018	Complainant alleges her daughter is being bullied at school and the KCPD will not give her assistance in dealing with the bully's parents.	Closed	Non-Cooperation
1/24/2018	Complainant alleges she was assaulted by an ex-boyfriend, but responding officers would not take a report.	Closed	Non-Cooperation
1/26/2018	Complainant complains he is being singled out by a particular sergeant while at work and is being harassed.	Closed	Withdrawn
1/26/2018	Complaint is against a member of Jackson County's sex offender registration office for lack of service.	Outside Jurisdiction	Closed
1/29/2018	Complainant alleges vehicular report was completed improperly and attempts to mediate with the officer were unsuccessful. Complainant maintains at the time of the incident, he was having difficulty speaking to the officer.	Closed	Exonerated
1/29/2018	Complainant feels crime scene at residence was not secured, evidence not collected, and investigation not completed properly.	No Violation of Policy/Procedure	Closed
1/29/2018	Complainant alleges he was pulled over for no reason and removed from his vehicle as if he were a criminal, then released without a ticket.	Mediation - Successful	Resolved Without Investigation
1/31/2018	Juvenile complainant alleges he was thrown to ground after cooperating with officer's commands, resulting in injury.		
1/31/2018	Complainant has ongoing noise complaint against neighbors; claims police department is doing nothing to help.	Closed	Non-Cooperation
2/1/2018	Complainants allege harassment by officers regarding the display of a handicapped placard on a vehicle.	Closed	Not-Sustained

2/1/2018	Complainants allege a search warrant was erroneously executed on their residence, resulting in items being removed for no apparent reason.	Past 90 Day Filing	Closed
2/1/2018	Alleges vehicle was impounded and ticketed by a parking control officer due to being illegally parked.	No Violation of Policy/Procedure	Closed
2/1/2018	Complainant alleges he is being stalked, harassed, and intimidated by members of the CIT squad, and has been for the past four to six months.	Mediation - Successful	Resolved Without Investigation
2/2/2018	Complainant maintains her personal information is being given to third parties by a member of the	Closed	Non-Cooperation
2/2/2018	Complainant alleges she was involved in an altercation and was arrested by officers, who used excessive force on her by handcuffing and shackling her, as well as dragging her by the handcuffs and pulling her hair.	Closed	Non-Cooperation
2/6/2018	Alleges reporting officer was "unconsciously biased" towards them when reporting a road rage incident at a division station.	Closed	Non-Cooperation
2/7/2018	Complainants allege officers keep responding to their residence looking for a wanted party.	Conciliation - Successful	Resolved Without Investigation
2/7/2018	Complainant alleges his home was searched without his consent and profanity was directed towards him by officers.	Closed	Non-Cooperation
2/12/2018	Complainant alleges he was kidnapped and when the police were contacted, they did not get the details of the situation.	Closed	Non-Cooperation
2/13/2018	Complainant responded to a division station to be fingerprinted and was ignored for over an hour.	Conciliation - Successful	Resolved Without Investigation
2/15/2018	Complainant alleges officers were rude and disrespectful and did not provide him assistance while attempting to enter Police Headquarters.	Pending Litigation	Closed

Date Filed	Allegations	Resolution	Finding
2/21/2018	Complainant states son was shot by KCPD officers and never had a weapon.		
2/21/2018	Complainant alleges spouse (an officer) has filed false reports with the Judicial Court and has obtained an Ex-Parte Order of Protection by providing false information.	Department Miscellaneous Investigation	Closed
2/22/2018	Complainant states she and friends were threatened for arrest for allegedly skipping out on a restaurant bill they were never given, consisting of food that was never ordered and/or consumed.	Closed	Exonerated
2/26/2018	Complainant alleges her family is being watched and followed by a particular officer.	Closed	Exonerated
2/28/2018	Complainant alleges she was the victim of a speed trap due to speed limits being lowered by 15 m.p.h. for a period of just over a month.	No Violation of Policy/Procedure	Closed
2/28/2018	Complainant alleges he was treated rudely by an officer during a traffic stop and denied the opportunity to see the radar gun.	Closed	Exonerated
3/1/2018	Complainant states he was arrested for interfering after he inquired what officers were doing with a homeless woman who was being detained. Complainant alleges he was treated with excessive force, suffering injuries requiring hospitalization.	Closed	Closed
3/2/2018	Complainant alleges a department member is targeting her vehicle, issuing parking tickets despite complainant's belief that vehicle is parked legally.	Closed	Non-Cooperation
3/2/2018	Complainant alleges he is being stalked, terrorized, harassed, and followed by the CIT squad.	No Violation of Policy/Procedure	Closed
3/4/2018	Complaints allege they were not allowed to file a police report at a division station.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
3/7/2018	Complainant alleges he was detained by officers who searched his vehicle illegally and tore the ligaments in his wrist during handcuffing.	Closed	Exonerated
3/7/2018	Complainant alleges he was the victim of a robbery and states the person(s) who robbed him told the police that the complainant was actually the suspect and not the victim.	Closed	Non-Cooperation
3/7/2018	Complainant alleges his driver's license was not with his possessions when he bonded out of jail.	Closed	Not-Sustained
3/7/2018	Complainant alleges his ex-girlfriend pulled a knife on him but does not state on the complaint form if he has a complaint with the KCPD.	Closed	Exonerated
3/8/2018	Complainant was assaulted and believes officers who responded to her residence did not take a police report.	No Violation of Policy/Procedure	Closed
3/8/2018	Complainant states she has an ex-parte and the other party violated it; however, when police were called no one was arrested and no report was taken.	Closed	Non-Cooperation
3/8/2018	Complainant alleges he was stopped on a felony car stop and was not apologized to when officers realized he was not the wanted party in the wanted vehicle.	Closed	Not-Sustained
3/9/2018	Complainant alleges he was not allowed to speak to a detective. Complainant did not provide viable contact information.	Closed	Non-Cooperation
3/12/2018	Complainant alleges she was ticketed for driving past a barricade when the officer had motioned for her to enter barricaded area.	Closed	Not-Sustained
3/12/2018	Complainant alleges he is being stalked, terrorized, harassed, and followed by the CIT squad.	No Violation of Policy/Procedure	Closed

Date Filed	Allegations	Resolution	Finding
3/13/2018	Complainant states he and his girlfriend were leaving a bar when he was forcefully removed by an officer using excessive force (choke hold, handcuffing, and dragged from premises).	Closed	Not-Sustained
3/13/2018	Complainant alleges he was issued a ticket for failure to show proof of insurance after finding current insurance on the insurance app on his cell phone.	No Violation of Policy/Procedure	Closed
3/14/2018	Complainant alleges an officer used a racial slur towards him during the course of a traffic stop.	Closed	Non-Cooperation
3/16/2018	Complainants allege they were called liars by the detective investigating a robbery they were involved in.	Closed	Non-Cooperation
3/18/2018	Complainant states officer asked her to leave the location because she was allegedly causing a	Closed	Not-Sustained
3/20/2018	Complainant alleges he was falsely detained for resisting arrest, disorderly conduct, and disturbing the peace after attempting to make a purchase at a local	Closed	Not-Sustained
3/21/2018	Complainant complains about the response time (25 minutes) to a reported assault.	Closed	Non-Cooperation
3/21/2018	Complainant alleges a Department member was given paperwork regarding a child custody issue that the Department member is not involved with and is using it against the complainant.	Closed	Sustained
3/26/2018	Complainant alleges excessive noise is coming from residence across the street, which is a dog breeding facility.	Outside Jurisdiction	Closed
3/26/2018	Complainant alleges he was followed and when he attempted to report this to officers, he was taken to the hospital.	Conciliation - Successful	Resolved Without Investigation

Date Filed	Allegations	Resolution	Finding
3/28/2018	Complainant feels she is being harassed by officers after a shooting occurred outside of her residence.	Closed	Exonerated
3/30/2018	Complainant states detectives have two suspects for the burglary she was a victim of in 2014, but she is being given the run-around regarding what the Department will do with this information.	Closed	Not-Sustained
4/2/2018	Complainant alleges she witnessed officer driving in an unsafe and erratic manner without emergency equipment activated.	Conciliation - Successful	Resolved Without Investigation
4/2/2018	Complainant alleges he was attacked and robbed at the bus station, but notes police were called "on" him, rather than "for" him, and would not provide any assistance regarding the robbery he was a victim of.	Closed	Non-Cooperation
4/2/2018	Complainant alleges he called for police assistance but was instead arrested for no reason.	Closed	Non-Cooperation
4/2/2018	Complainant states officers would not follow the instructions in the ex-parte order of protection she has.	No Violation of Policy/Procedure	Closed
4/3/2018	Complainant alleges that due to officer negligence, he became involved in a domestic situation.	Closed	Non-Cooperation
4/5/2018	Complainant states she was assaulted by an ex-fiancé and when officers discovered her, did not offer her any assistance and did not look for the person who assaulted her.	Closed	Withdrawn
4/8/2018	Complainants allege a department member's spouse is insulting and threatening he and his wife, who live in another state.	Other	Closed
4/9/2018	Complainant, a codes enforcement officer, had a negative encounter with a department member at the member's address.	Mediation - Successful	Resolved Without Investigation

Date Filed	Allegations	Resolution	Finding
4/10/2018	Complainant states he was body slammed to the ground by officers and tased.	Closed	Exonerated
4/13/2018	Complainant states he was stopped without charges and searched (groped) by three different officers.	Closed	Closed
4/13/2018	The complainant is alleging numerous occasions of law enforcement not assisting her when needed, most recently when she was assaulted by her neighbor across the street.	Closed	Not-Sustained
4/13/2018	Complainant alleges he received threatening messages through Facebook from a department member.	Department Miscellaneous Investigation	Closed
4/13/2018	Complainant alleges officers are not enforcing the order of protection she has and is not making reports regarding the violations.	Closed	Non-Cooperation
4/16/2018	Complainant alleges she was treated rudely by an officer while attempting to purchase tickets at the	Closed	Not-Sustained
4/17/2018	Complainant states the property crimes unit is not investigating the theft of his government cell phone.	Closed	Exonerated
4/17/2018	Complainant alleges his vehicle was illegally searched after officers claimed he lingered too long at the gas pumps.	Closed	Exonerated
4/17/2018	Complainant alleges she was treated rudely by clerk at a division station.	Closed	Non-Cooperation
4/18/2018	Complainant states she is a victim of domestic violence and on the recent occasions when male officers have come to her residence, she has been treated unfairly and unequally.		

Date Filed	Allegations	Resolution	Finding
4/19/2018	Youth complainant states he was threatened with a taser and was struck in the head and knuckles by "bats" by officers, requiring medical attention.	Closed	Withdrawn
4/24/2018	Complainant states after her home security alarm went off, officers did not arrive for three hours.	Closed	Non-Cooperation
4/24/2018	Complainant states he was treated improperly by officers after having his vehicle damaged by a tow truck driver that was not following the law.	Closed	Not-Sustained
5/2/2018	Complainant alleges he was assaulted by an off-duty officer, and the detective assigned to investigate the case has done nothing.	Closed	Non-Cooperation
5/3/2018	Complainant states she was treated rudely after a traffic accident and falsely accused of being under the influence. She alleges excessive force was used during handcuffing, causing marks on her wrists.	Closed	Exonerated
5/5/2018	Complainant states officers were watching her residence and claimed that her vehicle was involved in an assault earlier in the day. Complainant notes she was targeted because of the type of vehicle she drives.	Closed	Non-Cooperation
5/7/2018	Complainant states he was assaulted with a pistol and had his wallet stolen. He notes he was able to point out the suspect to responding officers but the officers did nothing.	Closed	Exonerated
5/8/2018	Complainants state their cars have been targeted for towing by Parking Control despite being parked legally and tagged properly.	Closed	Not-Sustained
5/8/2018	Complaint form was blank.	Closed	Non-Cooperation
5/8/2018	Complaint form was blank.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
5/9/2018	Complainant alleges he is being followed by officers in the police helicopter.	No Violation of Policy/Procedure	Closed
5/11/2018	Complainant alleges officers were of no assistance in aiding him to register as a sex offender since he is currently homeless.	Outside Jurisdiction	Closed
5/12/2018	Complainant states she was treated rudely at a division station and requested to speak with a supervisor. After waiting over an hour, she responded to a different station and the supervisor at that station determined the first supervisor had never been notified that someone was waiting to speak with him/her.	Closed	Not-Sustained
5/14/2018	Complainant has filed numerous complaints alleging a joint KS/MO task force is attempting to force him from his residence and entrap him.	Outside Jurisdiction	Closed
5/14/2018	Complainants state they were treated rudely by officers while at Research Psychiatric Hospital.	Closed	Not-Sustained
5/15/2018	Complainant states he was harassed and treated as a suspect while walking to a friend's residence.	Closed	Non-Cooperation
5/15/2018	Complainant states she was slammed on the ground and had her ribs bruised by an officer. She notes she was taken to jail and denied medical attention.	Closed	Exonerated
5/15/2018	Complainant alleges an officer is "investigating" her by going to places where she conducts business for no apparent reason.	Department Miscellaneous Investigation	Closed
5/15/2018	Complainant alleges an officer towed a car even though the driver was present.	Closed	Non-Cooperation
5/16/2018	Complainant alleges she was wrongfully detained by officers as the alleged suspect of an assault at a nearby business.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
5/17/2018	Complainant alleges an off-duty officer has made questionable decisions and lied to him in regards to an incident at an apartment complex.	Closed	Withdrawn
5/17/2018	Complainant states an officer would not take a report of a vehicular occurring on private property, causing her to not receive the information on the driver that caused the accident.	Closed	Exonerated
5/18/2018	Complainant states two parties forced entrance into her residence and when officers responded, they did	Closed	Not-Sustained
5/18/2018	Complainant states a party entered her residence after stealing a key and responding officers did nothing.	No Violation of Policy/Procedure	Closed
5/18/2018	Complainant states an officer punched her in the face multiple times. She further alleges she was denied medical treatment while in detention.	Closed	Non-Cooperation
5/18/2018	Complainant is making a complaint of harassment by a clerk of the office that registers sex offenders.	Outside Jurisdiction	Closed
5/18/2018	The complainant states she was assaulted in her home by her ex and involuntary committed to TMC Behavioral Health.	Closed	Non-Cooperation
5/18/2018	Complainant states she is having a difficult time obtaining incident reports of things that have happened at her residence involving her son and his ex, who is the sister of a current KCPD officer.	Closed	Exonerated
5/22/2018	A transgender complainant alleges she was profiled, verbally assaulted, and degraded by officers on two different occasions by the same officers.	Closed	Exonerated
5/22/2018	Complainant alleges she was assaulted by a security guard and was then cursed at, disrespected, and arrested for assault by the off-duty officer at the scene.	Outside Jurisdiction	Closed

5/24/2018	Complainant states the attitude of the desk clerk assisting her with a records request was less than acceptable.	Mediation - Successful	Resolved Without Investigation
5/29/2018	Complainant states the KCPD obtained a key from his apartment manager and entered his residence without his permission and without a search warrant.	No Violation of Policy/Procedure	Closed
5/29/2018	Complainant states he was berated and treated aggressively by an officer during a traffic stop.	Closed	Sustained
5/30/2018	Complainant claims she was racially profiled during a traffic stop and the information on the tickets is	Closed	Non-Cooperation
5/31/2018	Complainant alleges a KCPD member driving personal car honked and made gestures at him.	Conciliation -	Closed
5/31/2018	Complainant states he was beaten, choked, and kicked into unconsciousness by officers, which caused extensive trauma.	Closed	Non-Cooperation
6/11/2018	Complainant alleges she was treated rudely for no reason by a desk clerk while her daughter was attempting to make a hit-and-run vehicular report.	Closed	Non-Cooperation
6/14/2018	Complainant states she was grabbed , thrown on ground, handcuffed, arrested, and strip searched.	Closed	Not-Sustained
6/14/2018	Complainant believes she was assaulted (grabbed and struck with a nightstick) in a bar at the Power and Light district by someone who may or may not be a police officer.	Closed	Closed
6/14/2018	Complainants allege false statements made in a police report caused them to be evicted from their residence.	Closed	Closed
6/16/2018	Complainants allege they were treated improperly during the course of a custody dispute and that a minor child was called derogatory names by officers.	Closed	Not-Sustained

Date Filed	Allegations	Resolution	Finding
6/18/2018	Complaint form is written in Spanish; incident occurred in Overland Park, Kansas.	Closed	Non-Cooperation
6/25/2018	Complainant alleges numerous officers lied on the witness stand, planted drugs in his vehicle, or wrote fraudulent police reports, resulting in his incarceration.	Other	Closed
6/28/2018	Complainant states she had a disagreement with a neighbor which resulted in the complainant being assaulted. She claims when officers arrived, she was arrested for disturbing the peace.		
7/1/2018	The complainant states he was pulled over and accused of pointing weapons at people due to the type of license plate he had on his vehicle.	Closed	Not-Sustained
7/2/2018	Complainant states people and corporations are stealing money from him and law enforcement is doing nothing to stop this from happening.	No Violation of Policy/Procedure	Closed
7/2/2018	Complainant alleges harassment by officers who came to her job to question her about her husband's criminal actions.	Closed	Non-Cooperation
7/5/2018	Complainant alleges officer spoke to her rudely during an incident at her apartment.	Closed	Non-Cooperation
7/5/2018	Complainant states she has been having trouble with an officer who is threatening to have her evicted.	Closed	Non-Cooperation
7/8/2018	Complainant alleges an officer who lives down the street knowingly and intentionally set off fireworks at his residence despite a city ordinance banning the	Closed	Not-Sustained
7/10/2018	Complainant states a vehicle he repossessed and sold to another party was impounded by the KCPD and the investigating elements will no longer correspond with him.	Conciliation - Successful	Resolved Without Investigation

Date Filed	Allegations	Resolution	Finding
7/10/2018	Complainant alleges an off-duty officer became involved in a civil matter and is not living in the city of Kansas City as per employment requirements.	Past 90 Day Filing	Closed
7/11/2018	Complainant alleges subject member was assigned to investigate his case; was treated rudely and dismissively by the department member.	Mediation - Successful	Resolved Without Investigation
7/11/2018	Complainant alleges officers intentionally disregarded rules about fireworks and did not handle a situation involving the next door neighbor shooting fireworks at his residence.	Closed	Not-Sustained
7/13/2018	Complainant states he was "ripped off" by an officer.	Closed	Non-Cooperation
7/16/2018	Complainant alleges the police helicopter follows him wherever he goes.	No Violation of Policy/Procedure	Closed
7/17/2018	Complainant states she was not allowed to report her child missing and was injured by officers.	Closed	Non-Cooperation
7/18/2018	Parent alleges minor child was held at gunpoint during a traffic stop.	Closed	Exonerated
7/18/2018	Complainant states he was stopped for no reason, assaulted and slammed to the ground.	Closed	Non-Cooperation
7/19/2018	Complainant notes he has been evicted and officers harassed him while he was removing his property.	Closed	Non-Cooperation
7/19/2018	Complainant alleges he was the victim of an armed robbery and was mistreated by the officer who came to the hospital to investigate the offense.	Closed	Not-Sustained
7/19/2018	Complainant states he was stopped for a traffic violation, removed from the vehicle and slammed to the ground by an officer.	Closed	Non-Cooperation
7/19/2018	Complainant states he was unlawfully arrested and detained on charges that did not exist.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
7/19/2018	Complainant states officers were harassing him while he was obtaining his property from an illegal eviction.	Closed	Non-Cooperation
7/23/2018	Complainant alleges officers did not do anything when she observed people attempting to enter her residence through one of her windows.	Closed	Withdrawn
7/24/2018	Complainant notes he was assaulted by officers after asking for names and badge numbers and having a weapon held to his head.	Closed	Closed
7/24/2018	Complainant states he was wrongly accused of being a panhandler by an officer.	Conciliation - Successful	Resolved Without Investigation
7/25/2018	Complainants allege they were assaulted by an officer for no just cause.	Closed	Exonerated
7/25/2018	Complainant alleges that her son's neighbor, who is an officer, interfered in a custody/assault issue involving her and her grandson.	Closed	Exonerated
7/25/2018	Complainant states she loaned her properly licensed and registered car to a friend, who was stopped. She notes the officers claimed it was not licensed properly and would not allow her to take possession of the vehicle despite having all of the proper paperwork.	Closed	Non-Cooperation
7/30/2018	Complainant states officers violated policy when making a prostitution arrest in 2007.	Past 90 Day Filing	Closed
7/30/2018	Complainant states officers lied about him having a warrant, searched his vehicle without his permission, and falsified information.	Mediation - Successful	Resolved Without Investigation
7/31/2018	Complainant states the officers who responded to her residence to take a burglary report ridiculed her and her daughter and did not do any investigation.	Closed	Not-Sustained

Date Filed	Allegations	Resolution	Finding
8/1/2018	Complainant states officers disregarded her request to file assault charges, stating she would not have been hurt with what she was being assaulted with.	Closed	Non-Cooperation
8/3/2018	Complainant expressed concerns over the length of time it took for her to be able to return to her residence after a nearby shooting.	Conciliation - Successful	Resolved Without Investigation
8/5/2018	Complainant states she was assaulted and pepper sprayed by an officer for no reason while in Westport.	Closed	Non-Cooperation
8/5/2018	Complainant notes he called in a noise complaint about his upstairs neighbors and specifically requested not to be contacted by the responding officer. Complainant states officer called and knocked on his door several	Closed	Non-Cooperation
8/6/2018	Complainant alleges he was arrested for a false trespassing and disorderly conduct charge, and states the arresting officer attempted to keep his property upon arrival to the station.	Closed	Exonerated
8/6/2018	Complainant states officers continue to come to her residence looking for a party that does not live there.	Closed	Non-Cooperation
8/7/2018	Complainant states he witnessed an officer assaulting a minor child, and was then confronted by the officer and was threatened with being banned from a public park for a year.	Closed	Not-Sustained
8/7/2018	Complainant states officer came to arrest her husband but searched her pocketbook without her permission or a warrant.	Closed	Non-Cooperation
8/8/2018	Complainant alleges there is an illegal speed trap at I-70 east at Oak Street.	Closed	Withdrawn
8/8/2018	Complainant states she needed to make a report on the loss/theft of a credit card, and when she responded to a station to do so, the member was less than helpful.		

Date Filed	Allegations	Resolution	Finding
8/9/2018	Complainant states he was ordered to pick up trash at a bus stop by officers even though he had not made the mess.	Conciliation - Successful	Resolved Without Investigation
8/9/2018	Complainant states a department member called her at her job and made her uncomfortable.	Closed	Exonerated
8/9/2018	Complainant states she was assaulted and when police arrived, they only spoke with the assailant. She claims she was arrested and pushed to the ground, causing injury.	Closed	Closed
8/10/2018	Complainant states he is being harassed by an officer who believes he is suffering from PTSD and needing mental health help.	Closed	Closed
8/10/2018	Complainant states an officer pulled a gun on him and slammed him to the ground, injuring his face.	Closed	Not-Sustained
8/11/2018	Complainant states there are abandoned vehicles on her street which need to be towed, and a handicapped parking spot no longer needed.	Conciliation - Successful	Resolved Without Investigation
8/13/2018	Complainant submitted lengthy complaint about numerous issues, none of which appear to involve the KCPD.	Outside Jurisdiction	Closed
8/13/2018	The complainant alleges he was notified that his stolen car had been recovered, and when he approached the officer to inquire about his vehicle, the officer drew his weapon and began yelling at him about walking up on him.		
8/14/2018	Complainant states he and his partner were treated rudely by an officer when requesting mental health assistance for a third party.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
8/14/2018	Complainant states she was assaulted by a teacher, but when she attempted to report it, she was denied the opportunity to do so.	Closed	Non-Cooperation
8/16/2018	Complainant states department members are refusing to take child custody interference reports and are aiding in keeping him from his scheduled visitation days.		
8/16/2018	Complainant states he is being harassed and followed by officers.		
8/17/2018	Complainant is concerned about police failing to ask for identification of a strange person sitting in front of her residence early in the morning.	Conciliation - Successful	Resolved Without Investigation
8/18/2018	Complainant alleges officers left her witnesses off of the vehicular accident report she filed.		
8/20/2018	Claims people at CPD would not allow him to file charges against a government agency.	Conciliation - Successful	Resolved Without Investigation
8/20/2018	Complainant is angered by the excessive speed of an officer traveling northbound on 71 Highway without the use of emergency lights and/or siren.	Conciliation - Successful	Resolved Without Investigation
8/20/2018	Complainant states she received less than courteous service from a traffic officer while attempting to ask a question regarding a roadblock.	Conciliation - Successful	Resolved Without Investigation
8/20/2018	Complainant alleges a sergeant illegally evicted her from her residence.	Closed	Exonerated
8/21/2018	Complainant states they are being harassed and targeted by an officer for no apparent reason.	Closed	Non-Cooperation
8/28/2018	Complainant believes KCPD members have played a role in the death of his grandmothers in Iowa.	Past 90 Day Filing	Closed

8/30/2018	Complainant states her granddaughter has had items stolen or intentionally damaged at school and the school refused to communicate with the complainant (who is deaf) and officers have not taken the	Conciliation - Successful	Resolved Without Investigation
8/30/2018	Complainant states he and his family were held at gunpoint by officers who searched his residence, all because of a parking ticket warrant.	Closed	Exonerated
9/4/2018	Complainant alleges she was sexually assaulted but was taken to Truman Behavioral Health instead of having a report taken.	Closed	Closed
9/5/2018	Complainant states he feels items are being sent through the vents into his apartment against his will.	No Violation of Policy/Procedure	Closed
9/5/2018	Complainant states he had a large sum of money on his person when arrested; however, a smaller amount was counted in at booking and was given to him when released.	Closed	Closed
9/5/2018	Complainant states he was asked to show his keys by an officer. He notes he was arrested, had his car towed, and is being harassed as a result of this incident.	Closed	Closed
9/6/2018	Complainant states he was held in handcuffs for 4+ hours before being interrogated about a death by natural causes.	Closed	Non-Cooperation
9/7/2018	Complainant states her vehicle was tampered with, and officer did not take a report.	Closed	Closed
9/9/2018	Complainant states he has information regarding a theft he reported but states the detective has told him that the case is at a standstill.	Closed	Non-Cooperation
9/10/2018	Complainants allege after being involved in a vehicular accident, they were not allowed to retrieve belongings or any information about the other party involved and were threatened with arrest by the dept. members.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
9/11/2018	Complainant states officers called her "spacey" and locked her keys inside her car.	Closed	Non-Cooperation
9/12/2018	Complainant states her home was the target of a drive-by shooting but officers did not question the shooting suspect, who attempted to circle the block.	Closed	Exonerated
9/12/2018	Complainant states she was assaulted in her residence but officer do not know how to deal with people who have disabilities and did not arrest the suspect, provide a report number, and refused to provide medical attention to the complainant.	Closed	Non-Cooperation
9/14/2018	Complainant states he was involved in an accident with a police vehicle after an unknown party pulled a gun on him. He claims the officers did not investigate the situation.	Closed	Non-Cooperation
9/18/2018	Complainant is alleging misconduct on the part of numerous parties, none of which appear to be employees of the KCPD.	No Violation of Policy/Procedure	Closed
9/19/2018	Complainant states officers have been looking for her daughter for questioning but will not provide any information, and most recently removed her from her college dorm in handcuffs.	Closed	Non-Cooperation
9/19/2018	A third party complainant states the victim of domestic violence was not offered help by the KCPD and had her car keys given back to the abuser so she could not escape the situation.	Conciliation - Successful	Resolved Without Investigation
9/19/2018	Complaint form was turned in blank.	Closed	Non-Cooperation
9/19/2018	Complainants note they have been in contact with their neighbor, a department member, regarding family pet issues. They allege the department member comes over in full uniform and intimidates their children.	Other	Closed

Date Filed	Allegations	Resolution	Finding
9/20/2018	Complainant states she was interrogated at her job about a potential crime, where she was subsequently harassed by the officer conducting the interrogation.	Closed	Non-Cooperation
9/20/2018	Complainant alleges she was screamed at by an officer during the course of a traffic stop.	Closed	Not-Sustained
9/21/2018	Complainant states his identity was used fraudulently, and he received two tickets despite never being in	No Violation of Policy/Procedure	Closed
9/25/2018	Complainant alleges her brother sustained severe injuries while incarcerated at the Jackson County Detention Center.	Outside Jurisdiction	Closed
9/25/2018	Complainant is alleging misconduct on the part of numerous parties, none of which appear to be employees of the KCPD.	No Violation of Policy/Procedure	Closed
9/27/2018	Complainant states he was the victim of excessive force by officers including having a taser used on him.		
9/28/2018	Complainant states officer who issued her a citation would not explain the citation or violation to her and treated her in a disrespectful manner.	Closed	Non-Cooperation
10/1/2018	Complainant alleges his vehicle was moved by officers without his permission.	Closed	Not-Sustained
10/2/2018	Complainant alleges improper operation of a vehicle by a member of the department.		
10/3/2018	Complainant notes he was hit by a car, but states when officers arrived, they would not take a report, citing witness statements that he had jumped on the hood of the car. Complainant states he has been unable to make a report about this incident.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
10/5/2018	Complainant states she attempted to file a noise complaint; however, she was told that the apartment manager would have to do so and officers arrived three hours after she had called for service.	Conciliation-Unsuccessful	Closed
10/5/2018	Complaint involves members of the KCI Airport Police Department.	Outside Jurisdiction	Closed
10/5/2018	Complainant states she was treated rudely and was frightened by the officer during the course of a traffic stop.	Closed	Not-Sustained
10/6/2018	Complainant states he was treated rudely by a non-uniformed officer who was on a piece of property that the complainant was going to purchase. Complainant states he was detained and forcefully restrained by the officer before the officer identified himself as an officer.	Department Miscellaneous Investigation	Closed
10/8/2018	Complainant is alleging misconduct on the part of numerous parties, none of which appear to be employees of the KCPD.	No Violation of Policy/Procedure	Closed
10/10/2018	Complainant alleges officer(s) told her she was being pulled over for improper tags, but was cited for two other issues. Complainant states there was no probable cause for the traffic stop.	Closed	Exonerated
10/11/2018	Complainant alleges officers would not take her claim of sexual assault seriously and would not take her for a rape kit.	Closed	Non-Cooperation
10/12/2018	Complainant states he responded to the station to file a vehicular report and was cursed at and arrested by a sergeant at the station.	Closed	Non-Cooperation
10/15/2018	Complainant claims she was tickets for a speed violation and the officer spoke sarcastically and condescendingly towards her.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
10/15/2018	Complainant states officers would not take report regarding issues of drugging, assault, and abuse at Research Psychiatric Hospital.	No Violation of Policy/Procedure	Closed
10/16/2018	Complainant alleges a detective contacted her attorney in an attempt to get information about her.	No Violation of Policy/Procedure	Closed
10/18/2018	Complainant states he is without the money that he was arrested with.	Past 90 Day Filing	Closed
10/23/2018	Complainant states the manner in which officers conducted a tavern check was disruptive to her and her patrons.	Conciliation - Successful	Resolved Without Investigation
10/25/2018	Complainant states vehicles that are unmarked are parked in the "Marked Emergency Vehicles Only" section of the roadway, causing blind spots for drivers.	No Violation of Policy/Procedure	Closed
10/29/2018	Complainant alleges a detective made false statements under oath during the course of a child	No Violation of Policy/Procedure	Closed
10/29/2018	Complainants were involved in an auto accident and denied the opportunity to have their preferred tow company tow their vehicle.	Closed	Non-Cooperation
10/29/2018	Complainant claims officers searched her home without a warrant or her permission and removed weapons from her residence.	Past 90 Day Filing	Closed
11/1/2018	Complainant claims he was assaulted by officers after he struck a curb and broke a tie rod on his vehicle.		
11/1/2018	Complainant states he is being constantly stopped and harassed by a particular officer.		
11/5/2018	Complainant claims officers used unnecessary force in subduing an individual.	Closed	Non-Cooperation
11/5/2018	Complainant states officer who responded to her vehicular had an attitude.		

Date Filed	Allegations	Resolution	Finding
11/5/2018	Complainant states he was arrested for disorderly conduct and had excessive force used against him, causing injury to his face and shoulders.	Closed	Closed
11/6/2018	Complainant states he had a gun pulled on him but responding officers did not take a report. He notes he had to go to the station to file a report.		
11/8/2018	Complainant notes his car was impounded and searched in inclement weather, causing damage to the vehicle and his belongings.	Closed	Closed
11/11/2018	Complainant alleges he was assaulted and officers would not allow him to file an assault report.	Closed	Non-Cooperation
11/13/2018	Complainant states officers caused damage to his residence while looking for a party at the wrong residence.	Closed	Closed
11/13/2018	Complainant was involved in a vehicular accident and claims the responding officer was rude and insensitive.	Closed	Non-Cooperation
11/13/2018	Complainant states she and friends were assaulted at a nightclub and officers refused to take a report or allow them to press charges.		
11/14/2018	Complainant alleges officers did not investigate a traffic accident or take a report.		
11/14/2018	Complainant alleges she was cursed at by officers and treated roughly.		
11/14/2018	Complainant is unhappy that his vehicle was towed despite him not having charges brought against him.	Closed	Closed
11/16/2018	Complainant states he was falsely arrested and had his vehicle unlawfully searched.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
11/17/2018	Complainant alleges numerous officers responded to Westport and used excessive force on a young man and did not request medical attention until other parties began recording the incident on their cell phones.	Third Party Complainant	Closed
11/18/2018	Complainant states she took her friend to the station to make a sexual assault report but officer was rude, dismissive, and would not assist them, while making them speak in the lobby of the station.	Closed	Withdrawn
11/19/2018	Complainants allege officers made threatening remarks and inserted themselves into a civil matter.		
11/19/2018	Complainant alleges he was pulled over in a case of mistaken identity but ticketed for something other than for why he was pulled over.	Conciliation -	Closed
11/20/2018	Complainant states an officer blinded him in the parking lot of the Headquarters Annex with the spotlight but did not initiate a traffic stop.	Closed	Non-Cooperation
11/27/2018	Complainant became involved in an altercation with her neighbor and despite calling officers, received no assistance.	Mediation - Unsuccessful	Resolved Without Investigation
11/27/2018	Complainant states she has been assaulted and victimized by the same person over the course of several years and a report has never been taken despite officers being notified.	Closed	Closed
11/28/2018	Complainant states he was cited for a noise violation without any investigation being done.	Closed	Closed
11/28/2018	Complainant claims there is a correlation between the officer who issued her a ticket to which she was found guilty and the tire on her vehicle being flat, along with general unhappiness with the officer's conduct throughout their contacts.		

11/30/2018	Complainant states she was treated as if she had robbed a bank despite being pulled over for improper tags. She adds she did not feel comfortable with a male officer patting her down.	Closed	Non-Cooperation
12/1/2018	Complainant states she has had a negative experience on the telephone with a detective who has made her feel uncomfortable.		
12/1/2018	Complainant states she requested an ambulance or medical attention, which was not provided for her.	Past 90 Day Filing	Closed
12/4/2018	Complainant alleges officer pushed her while investigating a traffic accident.		
12/6/2018	Complainant states tracking showed a package delivered to his residence which he believes has been	Outside Jurisdiction	Closed
12/7/2018	Complainant states officers forcibly entered his hotel room without a warrant.	Mediation - Noncooperative	Resolved Without Investigation
12/7/2018	Complainant states officers falsely told his landlord that he had shot someone and claims officers have slandered his name.	Past 90 Day Filing	Closed
12/7/2018	Complainant states he was threatened, had false statements made against him, not given medical attention, and did not investigate the crime he was allegedly arrested for.	Past 90 Day Filing	Closed
12/7/2018	Complainant states officers arrested him on false charges and used force to effect the arrest.		
12/7/2018	Complainant states he was the victim of an illegal stop that ended with him being wrongfully detained.		
12/7/2018	Complainants allege officers would not allow them to tow a vehicle and have made false accusations about their company.	Closed	Non-Cooperation

Date Filed	Allegations	Resolution	Finding
12/12/2018	Complainants allege officers tore up the doors to his residence attempting to gain entry to search for his son, who he has not seen and does not reside at the	Closed	Non-Cooperation
12/13/2018	Complainant states he was denied the ability to amend an accident report for an accident which occurred with his vehicle.	No Violation of Policy/Procedure	Closed
12/13/2018	Complainant alleges officer entered residence and attacked her in her home.		
12/13/2018	Complainant states she picked up a vehicular report and noticed errors; when she attempted to have the errors corrected, she was denied.		
12/13/2018	Complainant states she called a station to find out how to file a complaint and was denied the information from the clerk, who hung up on her.		
12/14/2018	Complainant states she and her husband were treated rudely and disrespectfully during the course of a vehicular accident	Closed	Closed
12/14/2018	Complainant states police are using an electronic device in his home and pulled a gun on him during their last interaction.	No Violation of Policy/Procedure	Closed
12/14/2018	Complainant states he was not allowed to file an assault report at a division station despite having video of the alleged assault.	Closed	Non-Cooperation
12/17/2018	Complainant alleges he was forced to speed to avoid being rammed by a police car, then pulled over and cited for two traffic violations.	Closed	Closed
12/20/2018	Complainant alleges she was assaulted by EMS personnel and officers stood by and did nothing.		

Date Filed	Allegations	Resolution	Finding
12/22/2018	Complainant alleges the SWAT team broke into her home while she was out of town, ransacked rooms and left the home unsecured.		
12/25/2018	Complainant alleges officers would not allow her to press trespassing charges on the mother of her grandchild who had vandalized her property, despite being told she could do so by another officer.	Closed	Non-Cooperation



